

**OBJECTIVE**

To obtain a Teaching position that encompasses my extensive experience, teaching, and educational background to the overall growth and success of the organization.

**SUMMARY**

Eighteen years of multi-industry experience in Development, Business, Quality Analyst, and Education. Responsibilities included developing and maintaining code in several programming languages, managing projects, analyzing systems, designing systems and test plans, developing business requirements, Designing Database objects, scripting, and teaching that performed successfully in both mainframe and Client/Server environments.

**EDUCATION**

M.S., Computer Science, Northeastern Illinois University, Chicago, IL. Jan – 1993.

Thesis : Integrated Services Digital Network ( ISDN)

B.S., Computer Science, University of Jordan, Amman, Jordan. Jan – 1986.

**CERTIFICATION**

OCP: Oracle8i Certified Professional Database Administrator.

OCP: Oracle Certified Application Developer, Oracle Developer Release 2.

OCP: Oracle Certified Professional Internet Application Developer, Oracle Forms Developer Release 6/6i.

**TRAINING**

Project Management, and Time & Risk Management courses.

MCSE courses in Microsoft.

**COURSES TAUGHT**

Algorithms, Artificial Intelligence, Assembly, C++, Compiler theory, Computational theory, Database, Discrete Mathematics, Graph theory, Java, Logic Design, Network, Operation Research, Operating System, System Analysis, System Software, Software Engineering, and Visual Basic.

**GENERAL EXPERIENCE**

<b>Industries</b>	Content Management Disaster Recovery Education Financial Services	Logistics Software Development Telecommunication Others
<b>Platforms</b>	IBM MAINFRAME MACINTOSH / APPLE SUN SOLARIS	UNIX VAX WINDOWS
<b>Languages</b>	C++ COBOL FORTRAN HTML	JAVA PASCAL PL/SQL VISUAL BASIC
<b>Databases</b>	ACCESS DB2 ORACLE	PARADOX RBASE VELOCIS

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<b>Testing Tools</b>	SILK (QA PARTNER)	WINRUNNER / TEST DIRECTOR
<b>Other Software</b>	COAST WEBMASTER DEVELOPER 2000 DOS EDITOR EXCEED LOTUS 1-2-3 PRODUCER UI	PVCS TRACKER STAR TEAM TOAD TRACK VISIO

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### PROJECT EXPERIENCE

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AL-ZAYTOONAH PRIVATE UNIVERSITY, AMMAN, JORDAN

SEP. 2004–

PRESENT

**Computer Science Instructor:** Developed and planned courses curriculums, coached/evaluated students, and taught computer courses.

KING SAUD UNIVERSITY, RIYADH, SAUDI ARABIA

SEP. 2003–AUG. 2004

**Computer Science Instructor:** Developed and planned courses curriculums, coached/evaluated students, and taught computer courses.

UNIVERSITY OF PETRA, AMMAN, JORDAN

SEP. 2002–

AUG. 2003

**Computer Science Instructor:** Developed and planned courses curriculums, coached/evaluated students, and taught computer courses.

FUTURE APPLIED COMPUTER TECHNOLOGY W.L.L. (FACT), JORDAN

MAY 2002–AUG. 2002

**QA Manager:** Established the QA department, Developed strategies, methodologies, and procedures for the company. Managed teams and testing efforts.

ROBERT MORRIS COLLEGE, CHICAGO, ILLINOIS

MAR. 1999–APR. 2002

**Computer Science Instructor:** Developed and planned courses curriculums, coached/evaluated students, and taught computer courses.

GALMONT CONSULTING LLC, CHICAGO, IL – CONSULTING

JAN. 2001–APR. 2002

**Sr. Business & Quality Analyst (Team Lead):** Wrote business requirement, tested and deployed web applications in production and stage environments. Assignment was conducted at Tribune Interactive Inc.

OPEN PORT TECHNOLOGY, CHICAGO, IL

DEC. 1999–DEC. 2000

**Sr. Software Quality Assurance Engineer (Team Lead):** Tested various products such as Format Manager Module (FMINSO) that handles the documents rendering process in IP LaunchPad, a carrier-class software platform that enables enhanced communication services to be deployed over IP networks.

TRAFFICOP INC, GLEN ELLYN, IL – CONSULTING

AUG. 1999–DEC. 1999

**Sr. Business & Quality Analyst (Team Lead):** Managed projects and testing efforts, analyzed existing systems, developed business requirements, improved and maintained the quality of the developed software

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and client-requested enhancements to meet and eventually exceed the requirements and the expectations of the clients, hired additional quality analyst team members, and designed test plans/test scripts.

### INTERIM TECHNOLOGY (SPHERION), OAK BROOK, IL – CONSULTING

FEB. 1998 – AUG. 1999

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***Sr. (Developer & Quality Analyst):*** Managed projects, analyzed systems, developed database objects, designed test plans, developed business requirements, created and executed test conditions and test cases scripts, and programmed in several languages. Proceeding tasks performed successfully in both mainframe and Client/Server environments (online and batch). Assignments were conducted at Morgan Stanley (VKAC), WW Grainger, and First Chicago (Bank One).

#### ***Team Lead at (Van Kampen American Capital – VKAC)***

Analyzed data warehouse and developed programs based on new requirements. Developed database objects for data warehouse and designed test plans. Development and testing were conducted manually on both online and batch processes. Tests were executed on multiple platforms.

#### ***Manager at (W.W.Grainger)***

Updated, created, executed, transferred and documented system programs and database. Gave assessments and recommendations to either enhance or replace the system.

#### ***Team Lead at (Bank One)***

Created, executed and documented software QA plans and test cases that focused on requirements-based testing throughout the complete testing life cycle. Testing services included strategy and planning, unit, integration, user acceptance and process implementation testing. Testing was conducted both manually and automated by utilizing Mercury's WINRUNNER. Tests were executed on multiple platforms.

### DIRECT EXPORT CO., WHEELING, IL – CONSULTING

JAN. 1993 – FEB. 1998

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***System Analyst/Developer:*** Analyzed, designed, coded, and re-coded. Projects covered but not limited to inventory, cash management and control, sales and reports.

### NORTHEASTERN ILLINOIS UNIVERSITY, CHICAGO, IL

FEB. 1992 – DEC. 1992

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***Teaching Assistance:*** Was responsible for labs duties, assisted students in problem solving and computer usage.

### BEST BARGAIN, HANOVER PARK, IL

MAR. 1990 – NOV. 1990

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***Developer:*** Analyzed, designed, and developed an Inventory Control Management, Payroll System Interfaces, Ordering and Cash system.

### JORDAN-KUWAIT BANK, AMMAN, JORDAN

MAY. 1988 – DEC. 1989

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***Developer:*** Designed and developed software applications for banking, financial analysis and management controls systems.

### PETRA COLLEGE, INTERNATIONAL COMPUTER CENTER, ZARKA, JORDAN

JUN. 1988 – SEP. 1989

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***Computer Science Instructor:*** Developed and planned courses curriculums, coached/evaluated students, and taught computer courses.