

**The Impact of Tax Legislation on  
E-Commerce Activities From The Taxpayers and Tax Auditors  
Perspective**

by

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**Abstract**

This study aimed to demonstrate the impact of tax legislation on E-commerce activities from the viewpoint of taxpayers and tax auditors. The descriptive and analytical method was used to collect and analyze data and test hypotheses in order to answer the study's questions. Therefore, arithmetic means, standard deviations, frequencies and percentages were used. The multiple linear regression test and simple linear regression were also used to test the main hypothesis and its branches.

The study population consisted of a statistically selected sample from the tax auditors certified by the Jordanian Income and Sales Tax Department, who are the auditors of the directorates of the Senior Taxpayers, Directorate of the Industrial Activity Tax, Directorate of the First Commercial Activity Tax, Directorate of the Second Commercial Activity Tax, Directorate of the Service Activity Tax, and Directorate of Combating Tax Evasion, in addition to a statistically selected sample of taxpayers

who are engaged in E-commerce and a questionnaire that had been used as a tool to gather data.

After conducting the statistical processors, the study found many results, the most significant of which were: there is a role for tax auditing that affected imposing taxation in E-commerce from the viewpoints of the auditors of the Jordanian Income Tax and Sales Department and taxpayers, and there is also a role for the articles of the Income Tax Law and the regulations adopted to discover E-commerce practices.

There is a role for instructions and procedures issued by the Income and Sales Tax Department on the discovery of E-commerce activities, and there is a role of the tax auditor on the discovery of E-commerce activities.

The study recommended several recommendations, some of which was revisiting the duties of auditors in the Jordanian Income Tax and Sales Department through establishing an obvious design of the auditor job description, which shall enable auditors to perform their duties in a way that is clear and transparent.

The study also recommended establishing a clear control over the work of the tax administration in each directorate by the installing supervisory authorities within the Income Tax and Sales Department to ensure the proficiency in performing duties without any shortcomings. The study also recommended enacting clear laws that define the mechanism of engaging in E-commerce and segregate it from traditional commerce in terms of laws, regulations, instructions and procedures.

Key words: tax legislation, E-commerce, Jordan Income and Sales Tax Law