

# **The impact of agile supply chain on employee empowerment in COVID 19**

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## **Abstract**

In today's highly competitive business environment, advanced production technology and the challenging conditions of the COVID-19 pandemic, we can consider agile supply chain as an impactful option that helps companies develop more efficient and impactful relationships with raw material suppliers, markets and customers. This study aims to explore the impact of agile supply chain on employee empowerment and to identify the mediating role of the COVID-19 pandemic in the relationship between agile supply chain in its four dimensions (agile chain strategy, relationship with suppliers, ingenuity, relationship with customers) and employee empowerment with its three elements (enabling leadership and potential Psychological and structural empowerment) in Jordanian dairy companies as a study community. This study used the descriptive analytical method. The questionnaire was the study tool in collecting data from a random sample of 249 respondents. The data were analyzed using the Statistical Package for Social Sciences (SPSS). The results of the study confirmed that there is a positive impact of agile supply chain dimensions on employee empowerment in Jordanian dairy companies. In testing the impact of the mediating

variable (COVID-19), the results of the Sobel test confirmed that the mediating variable had no impact on the relationship between agile supply chain and employee empowerment.

**Keywords:** (Supply Chain, Agile, Employee Empowerment, Empowerment, COVID-19).