

“The Impact of Administrative Empowerment on Enhancing the Innovative Behavior of Employees In Commercial Banking Sector in Jordan”

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Abstract

This study aimed at identifying the Impact Of Administrative Empowerment On Enhancing The Innovative Behavior Of Commercial Banking Employees In Jordan, Descriptive analytical approach was used to conclude the results of the study, as well a questionnaire was developed as a tool to collect the required data, sample of current study consisted of (377) workers who hold the positions of (manager, assistant director, department head, and supervisors) from commercial banks mentioned in this study, where they were selected by a simple random sample method, this study used the (SPSS) (Statistical Package For The Social Sciences) program to analyze data.

results concluded that there is a high level of administrative empowerment, and a medium level of creative behavior among workers in the commercial banking sector in Jordan

In light of the results, the study recommended the need for bank departments to develop strategies, plans, programs and a special approach to improving the creative behavior of employees, by providing opportunities for the exchange of opinions, proposed information, and ideas between them.

Key words: Administrative Empowerment, Creative Behavior, Commercial Banks in Jordan.

