

The Impact of Social Intelligence on Corporate Governance in Jordanian hospital sector: the mediating role of Employee Engagement

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Al-Zaytoonah University of Jordan 2023

Abstract

Purpose: The goal of the study is to determine the impact of social intelligence and its four components (social awareness, cognitive empathy, social skills and social influence) on corporate governance and its five guiding principles which include compliance with corporate governance code, top management responsibilities, control environment, transparency and disclosure, and rights of shareholders and stakeholders in the Jordanian hospital sector.

Methodology: This study used the descriptive analytical method. The questionnaire was utilized as a tool for data collection. The study sample included 213 participants from four Jordanian hospitals. The statistical software package SPSS has been used to test hypotheses.

Findings: The study's key findings revealed that social intelligence has a statistically significant effect on corporate governance, this demonstrates Jordanian hospitals in the sample study's interest in social intelligence.

Additionally, social skills as a component of social intelligence have demonstrated a substantial and positively significant impact on corporate governance principles. Also, findings revealed that the mediating role of employee engagement has a statistically significant effect on the relationship between social intelligence and corporate governance.

Recommendations: In light of the study findings, the study recommends Hospitals to pay more attention to social intelligence and its development programs in order to enhance their performance and achieve success.

Keywords: Social intelligence, social awareness, cognitive empathy, social skills, social influence, corporate governance, employee engagement, Jordanian hospital sector.

