The Relationship between Non-Nursing Tasks and Patient Safety Culture among Jordanian

Nurses Providing Care for Adult Patients

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Abstract

Aim: The study aimed to examine the relationship between non nursing tasks and patient safety culture among Jordanian nurses

Methods: A cross sectional, descriptive correlational design was employed. A convenient sample of 301 Jordanian registered nurses from public and private hospitals participated in the study.

Data were collected using self-reported questionnaires.

Results: Phlebotomy was the most frequently performed non-nursing task, while preparing food and laundry services had the lowest frequency. More than half of the participants rated their hospitals as having a "very good" level of patient safety culture. The organizational learning dimension of patient safety culture received the highest positive ratings, while the transfer dimension received the fewest positive responses. Significant associations were found between non-nursing tasks and variables such as supervisor expectations, teamwork, staffing, and incident reporting.

Conclusion: Policymakers and managers should ensure adequate nurse staffing, provide ongoing education and training, and consider technology and automation to relieve nursing staff of nonnursing tasks to improve patient safety and culture.

Keywords: non-nursing tasks, patient safety culture, Jordan